

Each service bridging question is handled by the Verizon Benefits Center based on the amount of time worked and how much time has gone by since they worked and whether they left with an EISP. The employee would need to complete the attached service bridging form and mail, e-mail or fax it to the Benefits Center at the address/fax number indicated on bottom of the form.

Please refer the associates to the following link on VZWeb:

<https://aboutyou.verizon.com/HRGuidelines/Money/ServiceBridging>

Due to the complexity of service bridging rules, employees' requests for recognition of additional service are reviewed on a case by case basis. To request a service review, the re-hired former employee needs to complete the attached form and follow the return instructions. This form is also available on the benefits connection website. Employees can follow up on the status of their inquire by calling the Verizon Benefits Center at 1-855-4VzBENS (1-855-489-2367), then select the "Pension" option and ask the representative to advise the status of their service bridging review.