



February 9, 2010

James R. Davis, Jr.
Director, Potomac Verizon Labor Relations
1 E. Pratt Street
10N17
Baltimore, MD 21202

Re: Executive Level Grievance – Violation of 2008 Scope of Work Agreement

Dear Jim,

This is an Executive Level Grievance related to Verizon's failure to cease the performance of "enhanced copper duties" by VCS Multimedia Service Technicians working in the jurisdiction of District 2. Verizon is in violation of the 2008 Scope of Work Settlement Agreement, Section 10. On January 30, 2010 Cable Splicing Technicians were involuntarily removed from the Verizon payroll from Deployed FIOS Areas. Accordingly, Verizon must cease the performance of the expanded copper duties. On February 3, 2010 VCS President, John Hutchinson acknowledged Multimedia Service Technicians were still performing the enhanced duties in Maryland and the District of Columbia. This is a direct violation of our negotiated agreement.

CWA grieves on behalf of all affected bargaining unit employees within the jurisdiction of District 2.

CWA seeks Verizon's immediate compliance with the terms and conditions of the General Agreement and further that all affected employees be made whole regarding any lost wages, benefits and employment.

The following data request is made in reference to this grievance:

1. Identify all Deployed Fios Areas in the Potomac Region targeted in the 2009 Surplus Declaration.
2. As of January 30, 2010, identify the number of Verizon Connected Solutions, Inc. Multimedia Service Technicians performing expanded copper duties.
3. Identify the areas in which the expanded copper duties are being performed at present.

I would like to meet with the company to discuss the grievance. Please contact me with available dates on 301 809-4164.

Sincerely,

A handwritten signature in cursive script, appearing to read "Gail Evans".

Gail Evans
Administrative Director

GE/dt

cc: Ronald Collins
Jimmy Tarlau
District 2 Staff
Local Presidents

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