



February 9, 2010

James R. Davis, Jr.  
Director, Potomac Verizon Labor Relations  
1 E. Pratt Street  
10N17  
Baltimore, MD 21202

Re: Executive Level Grievance – Failure to Administer Article 35 Properly –  
Violation of Contract Labor Letter of Understanding Relative to Local Presence  
Centers

Dear Jim,

This is an Executive Level Grievance related to Verizon's failure to administer Article 35 properly. During 2008 bargaining CWA successfully negotiated representation rights over the work performed in the Local Presence Centers. On January 30, 2010 Verizon removed qualified employees from the active payroll while maintaining contract employees in Local Presence Centers throughout the Potomac Region. This is a violation of the Letter of Understanding regarding the contracting out of work.

CWA grieves on behalf of all affected bargaining unit employees within the jurisdiction of District 2. CWA seeks Verizon's immediate compliance with the terms and conditions of the General Agreement and further that all affected employees be made whole regarding any lost wages, benefits and employment.

The following data request is made in reference to this grievance:

1. Identify all employees affected by the 2009 Surplus Declaration who qualified for the Customer Service Clerk job title.
2. Identify those employees affected by the 2009 Surplus Declaration who were placed in the Customer Service Clerk job title.
3. Identify the number and work locations of all contract employees in the Potomac Bargaining Unit performing Customer Service Clerk work in any Local Presence Center.

Gail L. Evans  
Administrative Director to the Vice President  
District 2



I would like to meet with the company to discuss the grievance. Please contact me with available dates on 301 809-4164.

Sincerely,



Gail Evans

Administrative Director

GE/dt

cc: Ronald Collins  
Jimmy Tarlau  
District 2 Staff  
Local Presidents

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